









NRLs functions and duties

- Collaborating with the CRL
- Coordinating the activities of official laboratories
- Organising comparative tests (where appropriate)
- Disseminating information from the CRL to competent authorities and official laboratories
- Providing scientific and technical assistance to the competent authority

SERVIZIO ALC

2000-2005
2006-2010
2011-2015





























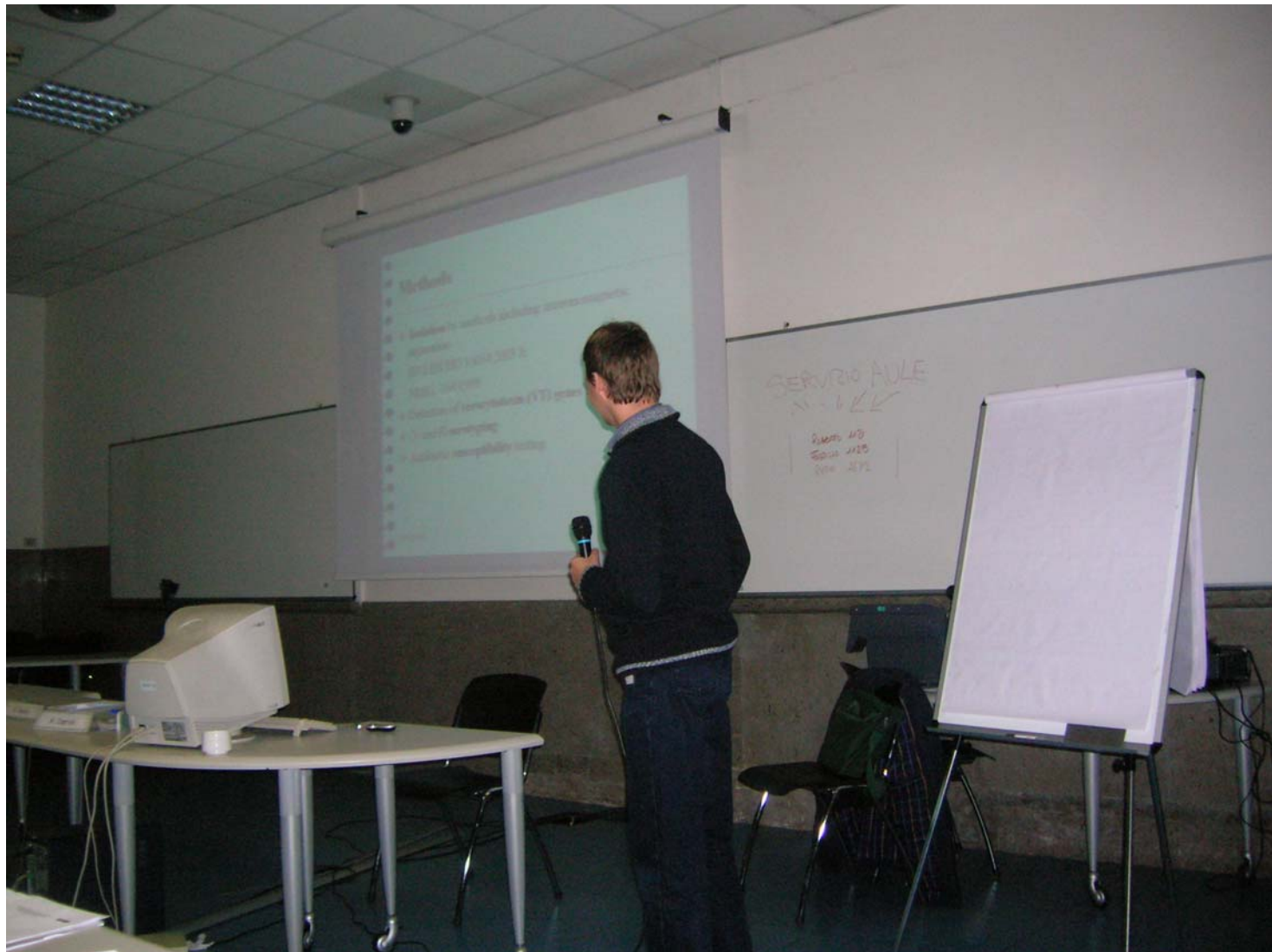












Methods

- Selection of methods including semi-structured interviews
- Focus group
- Observation of conversations (VT) tapes
- User diaries
- Questionnaire survey

SERVICE RULE
11-11-11

2000-2001
2001-2002
2002-2003







